

Module 2

English in Use

Requiring services

heating

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TV doesn't work

tap is leaking



Power Masters



Mrs. Brown

Hello, Power Masters

Hello, can I speak to David, please?

Speaking.

David ,hi. This is Helen Brown.

Oh, Hello, Mrs. Brown. What can I do for you?

Well, I have no electricity in my house. I'm in the dark.

Right. I'll come over and have a look.

Thank you.

David



Power Masters



Jane

*Good evening. Could I speak
To Mr. Campbell, please?*

Mr. Campbell speaking.

*Mr. Campbell, this is Jane
from the Warren Avenue flat.*

Hi, Jane, What's up?

*Well, there's a problem with the flat.
The heating doesn't work.*

Right. I'll send the plumber over.

Thank you.

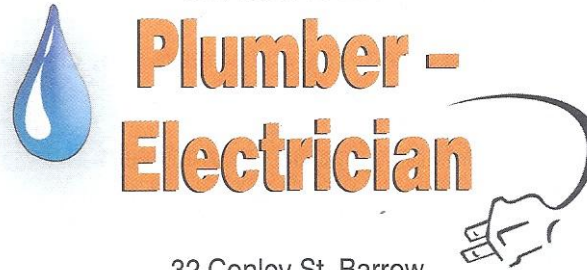
Mr. Campbell



Power Masters



Nancy



32 Conley St, Barrow

Tel. 01984 258888

Mob. 7744 305960

ON CALL 24 HOURS A DAY, 7 DAYS A WEEK

Frank



Hello, Frank Howard speaking

Howard, hi. This is Nancy Adams

Hi, Nancy, What can I do for you?

Well, my TV doesn't work

Right. I'll come over and have a look then

Thank you

Power Masters



Frank

—FRANK HOWARD—

**Plumber -
Electrician**

32 Conley St, Barrow
Tel. 01984 258888
Mob. 7744 305960

ON CALL 24 HOURS A DAY, 7 DAYS A WEEK

A blue water drop icon is on the left, and a white electrical plug icon is on the right.

Stacey



Good morning. Could I speak to Mr. Howard, please

Mr. Howard speaking

Hi, Frank, this is Stacey

Oh hello, Stacey. What's up?

There is a problem in my flat. One of the taps is leaking

OK, I'll come over right away

Thank you

The End