

# *Module 2*

*English in Use*

# Requiring services

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TV doesn't work

tap is leaking



# Power Masters



**Mrs. Brown**

***Hello, Power Masters***

***Hello, can I speak to David, please?***

***Speaking.***

***David ,hi. This is Helen Brown.***

***Oh, Hello, Mrs. Brown. What can I do for you?***

***Well, I have no electricity in my house. I'm in the dark.***

***Right. I'll come over and have a look.***

***Thank you.***

**David**



# Power Masters



**Jane**

*Good evening. Could I speak  
To Mr. Campbell, please?*

*Mr. Campbell speaking.*

*Mr. Campbell, this is Jane  
from the Warren Avenue flat.*

*Hi, Jane, What's up?*

*Well, there's a problem with the flat.  
The heating doesn't work.*

*Right. I'll send the plumber over.*

*Thank you.*

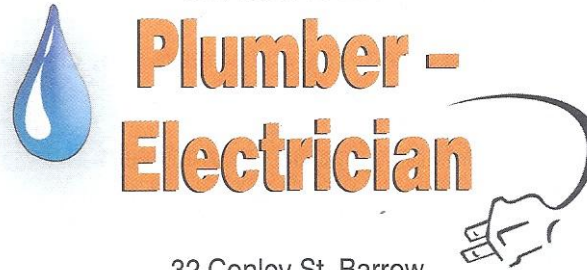
**Mr. Campbell**



# Power Masters



**Nancy**



32 Conley St, Barrow

Tel. 01984 258888

Mob. 7744 305960

ON CALL 24 HOURS A DAY, 7 DAYS A WEEK

**Frank**



***Hello, Frank Howard speaking***

***Howard, hi. This is Nancy Adams***

***Hi, Nancy, What can I do for you?***

***Well, my TV doesn't work***

***Right. I'll come over and have a look then***

***Thank you***

# Power Masters



**Frank**

—FRANK HOWARD—

**Plumber -  
Electrician**

32 Conley St, Barrow  
Tel. 01984 258888  
Mob. 7744 305960

ON CALL 24 HOURS A DAY, 7 DAYS A WEEK

A blue water drop icon is on the left, and a hand holding a power plug icon is on the right.

**Stacey**



***Good morning. Could I speak to Mr. Howard, please***

***Mr. Howard speaking***

***Hi, Frank, this is Stacey***

***Oh hello, Stacey. What's up?***

***There is a problem in my flat. One of the taps is leaking***

***OK, I'll come over right away***

***Thank you***

*The End*