

Plan of the lesson:

- Phonetic drill and getting acquainted with the new words.
- 2. Getting acquainted with the ways of making appointments.
- 3. Doing exercises.
- 4. Role-playing activities.

Words: To bring an appointment forward to an early dateперенести встречу на более раннее время.

To cancel an appointment – отменить встречу

To postpone an appointment – назначить встречу на другое время

1. Read the conversations, then role play them.

C: Good morning, Geraldine.

G: Morning, Mr. Harris.

C: Jenny, could you ring up Mr. Sakai's office in Japan. We need to set up a meeting. Not this week, but the meeting must before November 3rd.I'd like Kate, Don Bardley and Derek to be there.

C: Clive Harris.

D: Clive, it's Derek.

C: Hello. Derek. What can I do for you?

- D: Could you come down to the development workshop for a second?
- C: Derek, I'm busy.

D: Come on. It'll take ten minutes.

C: All right. I've got ten minutes. I'm seeing Kate McKenna at eleven. J: Hello, can I speak to Mr Sakai secretary... My name is Jenny from Bibury System in the UK. Mr Harris would like to arrange a meeting with Mr Sakai. I wonder if you could check Mr Sakai's European itinerary.

G: Yes... yes... J will sure he'll get the message...
All right... good bye. Ah, Mr Harris, I've just had a call from Mr Peter's secretary. I'm afraid he's going to be fifteen minutes late for his appointment this morning.
C: OK. That's no problem.

G: Good morning, Bibury System. Well, Mr Green can see you at eleven o'clock on Monday. Is that all right? No, I'm sorry, on Tuesday he has a meeting in the morning. Is this afternoon possible? All right. Thank you. Lisa: Hello, is that Martin? Martin:(1) Martin:(2) Lisa: I'd like to make an appointment to see you next week. Martin:(3) Lisa: How about Wednesday? Martin:.....(4) Lisa: No, I'm afraid I'm busy that day. Martin:(5) Lisa: Yes, that's fine. What suits you better- morning or afternoon? Martin:(6) Lisa: How about 2.30? Martin:(8) Lisa: OK. See you next Friday at half past two, then. Martin:.....(9)

a. What about Friday?

b. After lunch is more convenient

c. Of course. What day suits for you?d. Yes, speaking.

e. Yes, that's fine.f. No, I'm afraid I'll attending a sales conference. Is Tuesday convenient?g. Hi, Lisa. What can I do for you?h. Great. I look forward to it. Role – play activities:

Work in pairs. Student A calls to postpone, bring forward, or cancel an appointment. Student B is a secretary and answers a phone call.

Home task:

Make up the dialog: appoint the meeting to the representative of any firm.