

Problem Solving: make the decision

Computer security

- a fraud
- a hoax
- spectacular growth
- corporate objectives
- to clinch a deal
- antidote
- electronic fund transfer
- offshore account
- to temper with the system
- failure to comply fully with the terms
- to result in irretrievable loss of all data
- to pay the ransom demand

Business

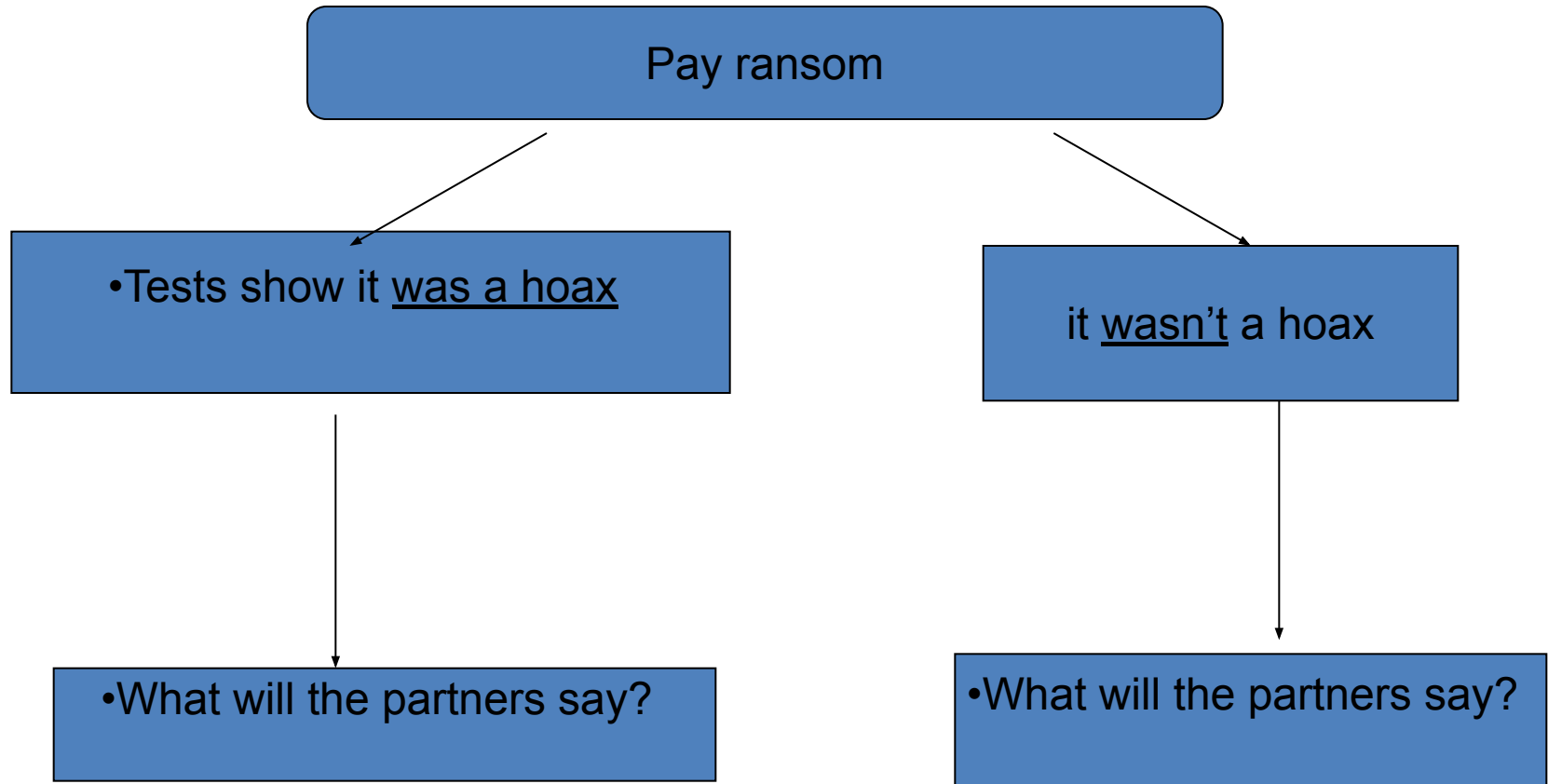
- To be founded (by, in)
- To be based
- To specialise in
- To provide secure computer systems for
- Clients
- To be well established
- To expand sales
- Spectacular growth
- To make decisions over all issues
- To be strictly controlled by
- A profit share scheme
- To identify with objectives
- To be behind the partners
- To clinch the deal
- Sustained sales pressure
- The deal to set up computer systems is worth
- To be purchased at a price
- To lose all credibility

The Risks involved

- The virus could badly damage the company's computer system
- The threat could prove to be a hoax
- The company will have wasted a lot of money

The Decision Tree

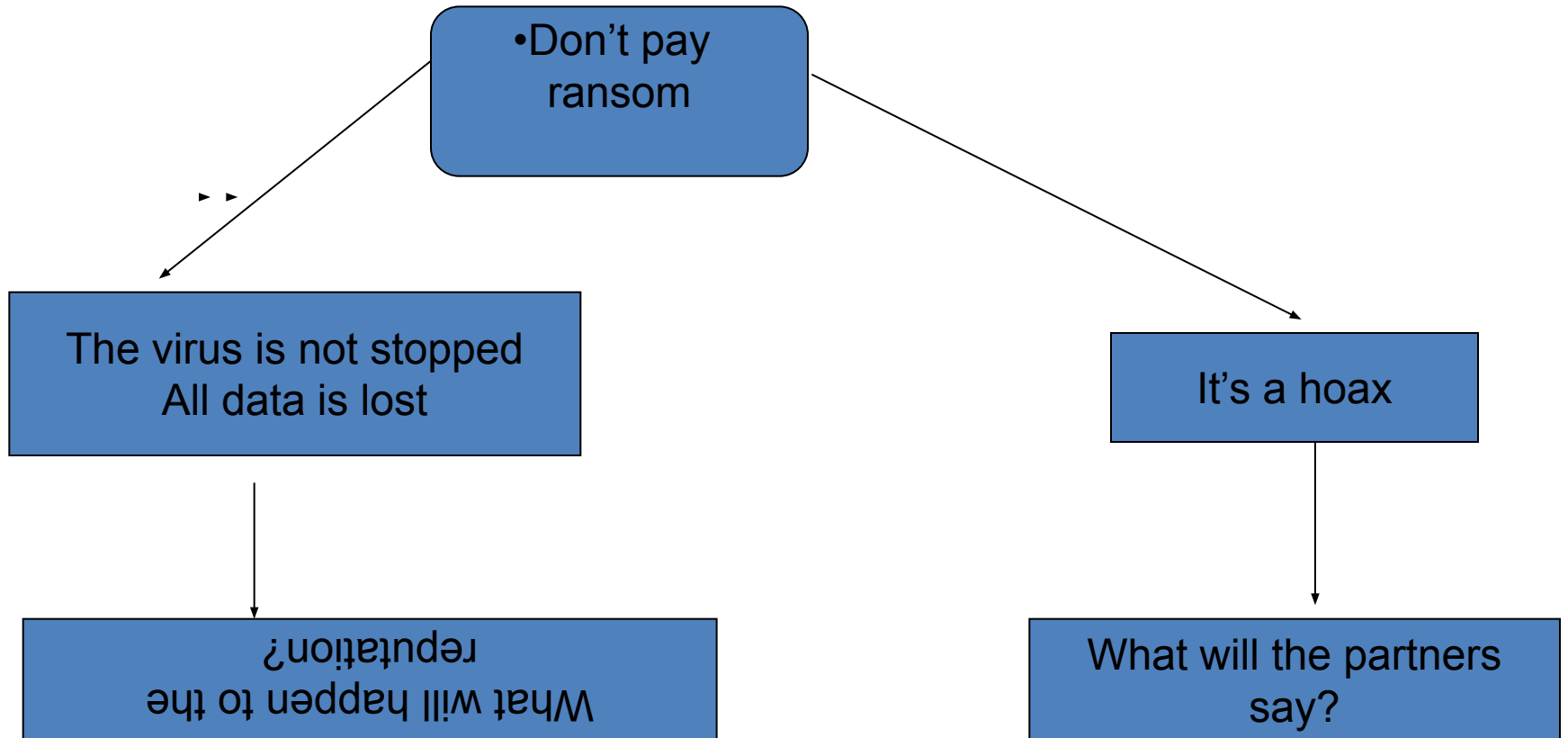
(the left branch)



Decision Tree

(the right branch)

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Issues

- Do the staff have the right to take such an important decision in these circumstances?
- (the customers, to find out, the victim of a virus, to lose all credibility, permit)
- The company provides secure computer systems. How can its reputation be preserved?
- (to investigate, to breach the security system, improve, try to find the criminal, recover the money, to attract publicity)

Congratulations!
You've made a decision!