



Greeting people

- Hello, how are you?
- I'm great, thanks. How are you?
- I'm fine too.
- I'm Sir Vladimir.
- Nice to meet you. I'm Lady Sofia.
- It's nice to meet you.



How to be polite in a shop



Hold the door for the person behind you and say "After you".

DO

DON'T !!!

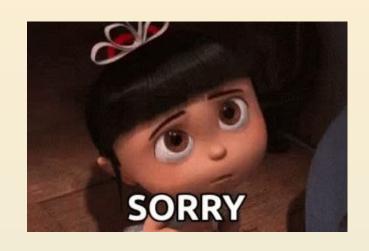








Say "Sorry"

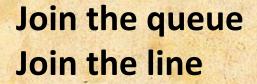








Queue = Line

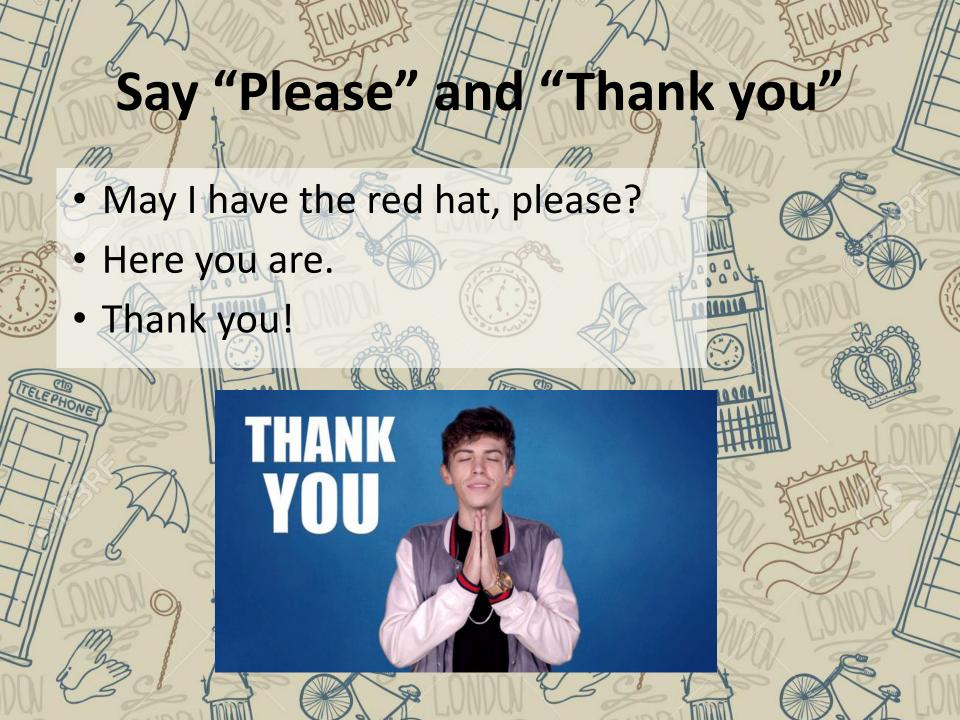




NO QUEUE JUMPING!!!

DO NOT CUT THE LINE!!!





Say "Goodbye!"





