The order of hospitalization of the patient in a hospital in Great Britain and the USA

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#### HEALTH CARE

# URGENT CAREEMERGENCY<br/>SERVICE999Image: 10 million of the second se

#### **Provides an initial**

telephone consultation on symptoms if there is no threat to the life of the patient or suspected of a serious illness



If a weekend or a holiday (these days the therapist does not work), and you have questions about your condition, then you need to contact the emergency service These services provide a medical questionnaire on symptoms, in which specialists ask you a certain list of questions and receive answers to them, determine how serious your complaints and your condition are and decide whether you need to send an ambulance to you.



#### **QUESTIONNAIRE FOR AN ADULT**

Your address (where you need help) and the name of the nearest streets. Are you calling because of yourself? How many people need help? Their (your) age and floor? Are they conscious or not? Is there a pulse? Is breathing audible? Are there any open wound injuries (bleeding)? etc.

#### **QUESTIONNAIRE FOR A CHILD**

- \* \* \* \*
- \* \*
- \*
- Is there a cough?

or forehead hot?

Was there vomiting? (this symptom is given special attention). That is, if a child has had repeated vomiting in the past 24 hours, you will immediately be examined by a doctor, but not an ambulance.

Is the child answering your questions?

What temperature? Is the baby's breast

**Does the child have a pulse?** 

Is the baby breathing?

Is the child conscious?

What color is his skin?

After you have answered all the questions, the dispatcher gives your call an evaluation in the form of a marking of a certain color.

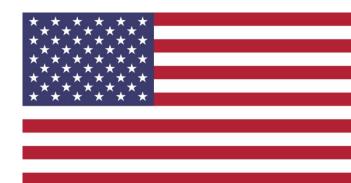
Red color is a critical condition, a threat to life; Yellow - the condition is severe, but there is no threat to life;

Green - human life is not threatened.

After that, the dispatcher sends these data to the employee who organizes (if necessary) the departure of the emergency team.



## All sick and injured paramedics are delivered to the emergency room - **EMERGENCY ROOM.**





**Emergency patients - THE FIRST CATEGORY Patients who could not understand due to lack of sufficient medical education - THE SECOND CATEGORY** 

Patients in the department came their own way or arrived on a passing car uninsured people, really seriously ill - THE THIRD CATEGORY Patients have nowhere to seek advice about a mild disease - THE FOURTH CATEGORY





A registered nurse or doctor sorts incoming patients. And help is provided not by the order of receipt, but by the severity of the condition. First the first category, then the second and third. And only when there is time - will be taken sick of the fourth category. How much the patient expects to receive does not matter. If patients who need more emergency help arrive, they will be engaged in the first place. Patients in the fourth category can spend in anticipation of admission 12-24 hours!





### Thank you