



The 25th of February

“Tourism.

Jobs in

tourism”





**Can you imagine an
imaginary manager
managing an
imaginary tour?**

[m]

[æ]

[dʒ]





travel agent - турагент

tour operator - туроператор

tour guide – гид, экскурсовод

guide interpreter – гид-переводчик

pilot – летчик

flight attendant – персонал самолета

tourist information officer – сотрудник
информационного отдела

receptionist - регистратор

waiter- официант





resort rep – курортный торговый представитель

chef – шеф-повар

porter – швейцар (носильщик)

hotel manager – менеджер отеля

airline check-in clerk – работник регистратуры в авиакомпании

animator - аниматор

booking agent – агент по бронированию

social director – социальный директор

ticket agent – билетный агент





**What jobs do
people do in the
picture?**





pilot



chef

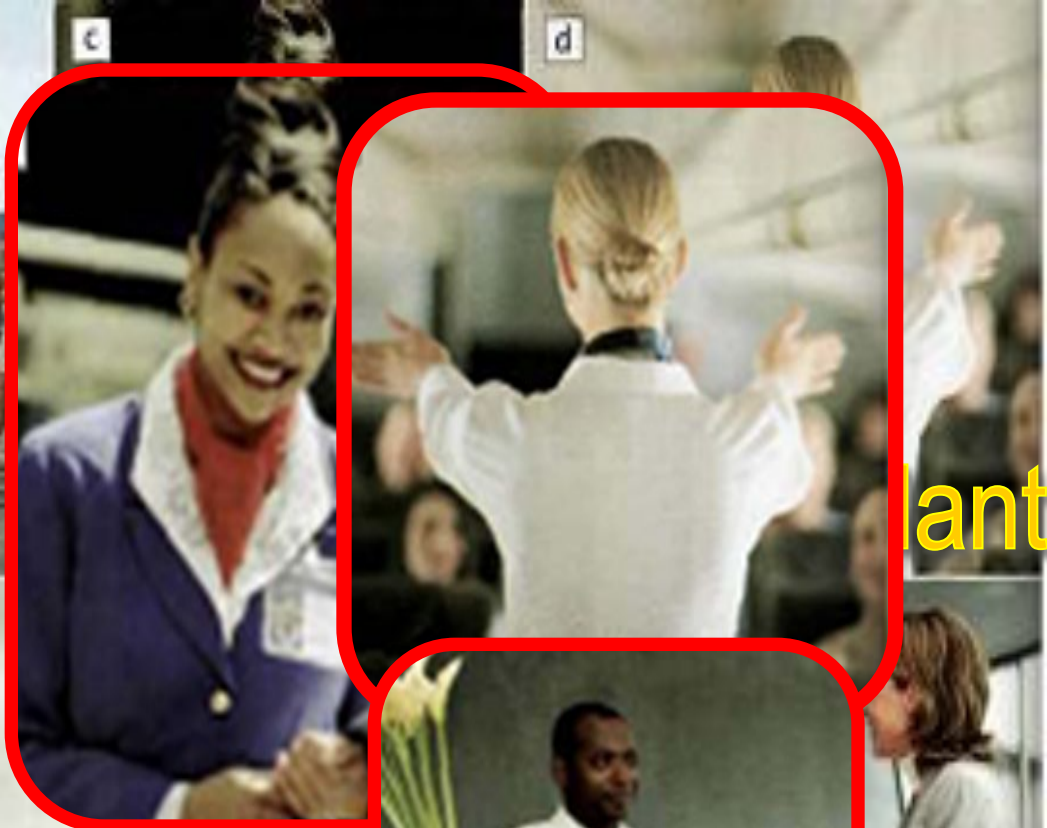




animator



guide



plant



receptionist



receptionist



Put the jobs into the categories

Hotel Jobs

receptionist
pilot
resort rep
chef

Travel Jobs

tour guide
porter
flight attendant
waiter

Tourist attractions

airline
check-in clerk
hotel manager
tourist information officer





She/he is ...

calm

nervous

disorganized

scruffy

friendly

lazy

creative

practical

flexible

smart

confident

organized

extrovert

shy

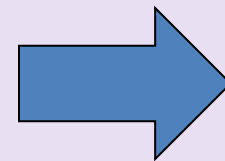
hardworking

unfriendly





Let's have a rest.



Listening

Jason Knight
created by Zibawa1994





Task: Listen to three people talking about their jobs.

1. Which job do they each have?



**tourist
information
receptionist
officer**

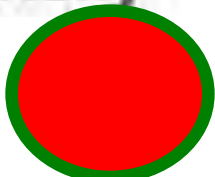
receptionist

**resort
rep**

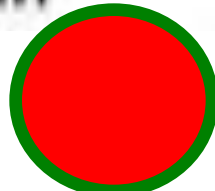
**tour
guide**



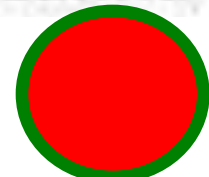
1 Kelly



2 John



3 Suzanna





b) gets one day off a week?

c) works shifts?

2. Which of them

1

works mainly in the back

office?

a) enjoys working with people?

2

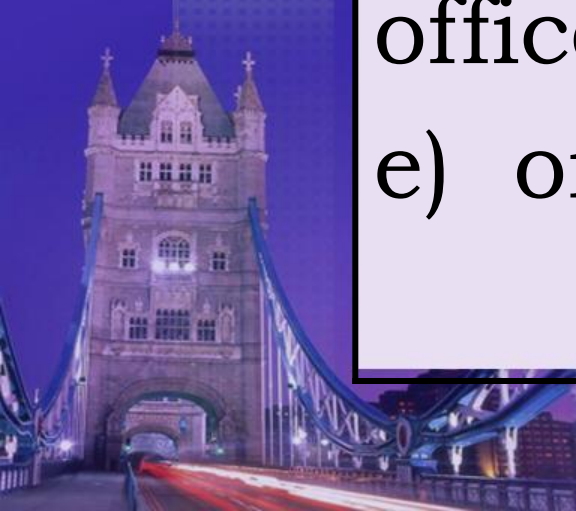
b) gets one day off a week?
only works part of the year?

c) works shifts?

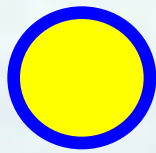
3

d) works mainly in the back
office?

e) only works part of the year?



Extract 3



We work very long hours¹⁶, especially on changeover days. We take the guests¹⁷ who are going home to the airport at six in the morning, and bring back the new group. We then have to get them settled, sort out any problems¹⁸ – and there always are problems! – and do the paperwork. So I often don't finish¹⁹ until midnight on changeover day.



Grammar

to be + V4 (-ing)

I	am ('m)	working
We, you, they	are ('re)	
He, she, it	is ('s)	
I	'm not	working
We, you, they	are not (aren' t)	
He, she, it	is not (isn' t)	
Am	I	working?
Are	we, you, they	
Is	he. she. it	





- 1. We are doing very well in languages.
- 2. I'm speaking English too slowly today.
- 3. Her English is getting better.
- 4. The travel agent is waiting for you.
- 5. The students are trying to grasp the difference.
- 6. I'm answering your question.
- 7. You are asking another question.
- 8. The booking agent is speaking over the phone right now.

