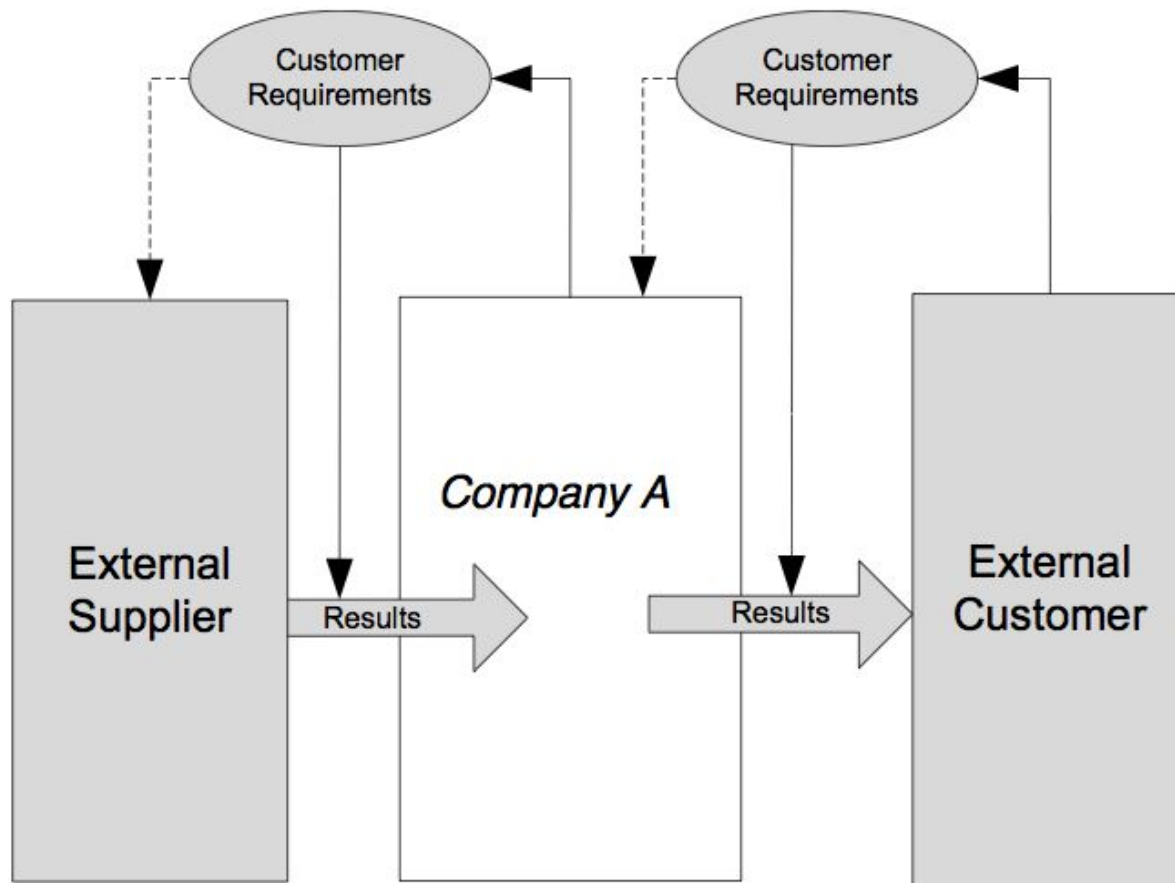


# **Business Process Management: Concepts, Languages, Architectures**

**Second Edition**

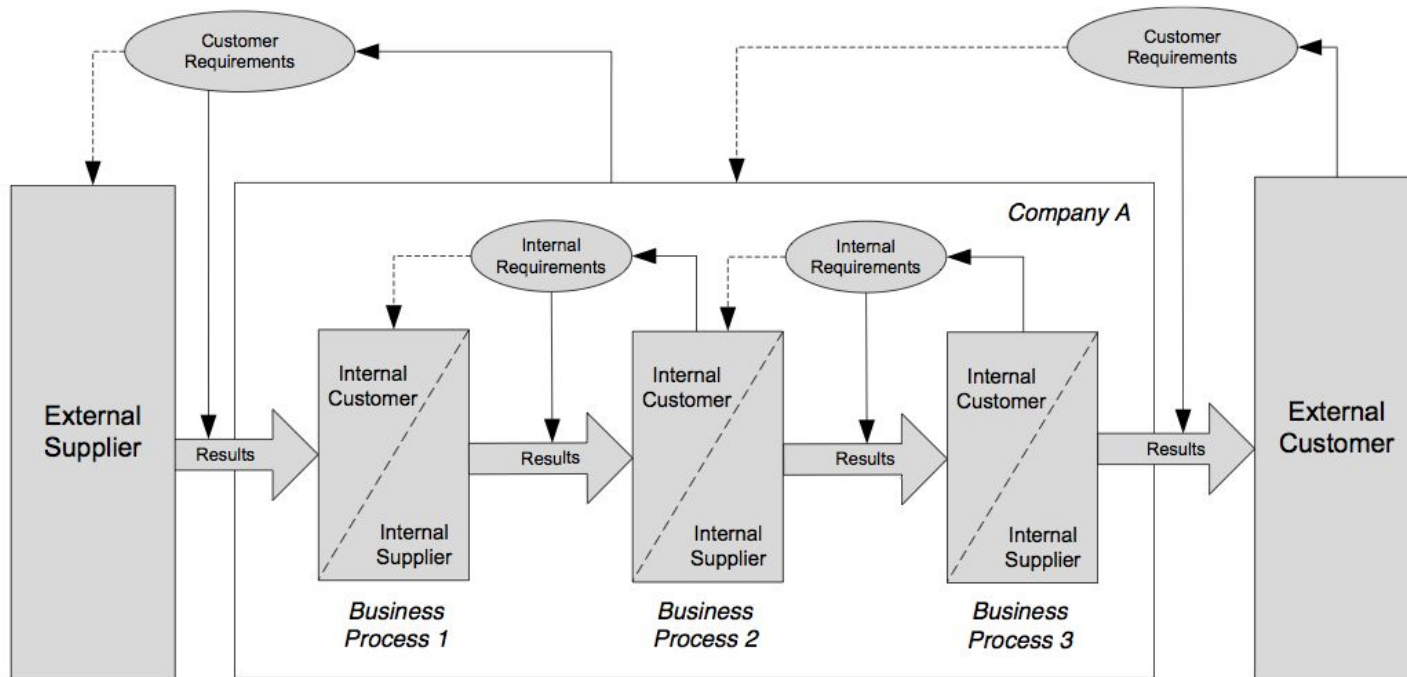
**Figures of Chapter 8**

Mathias Weske



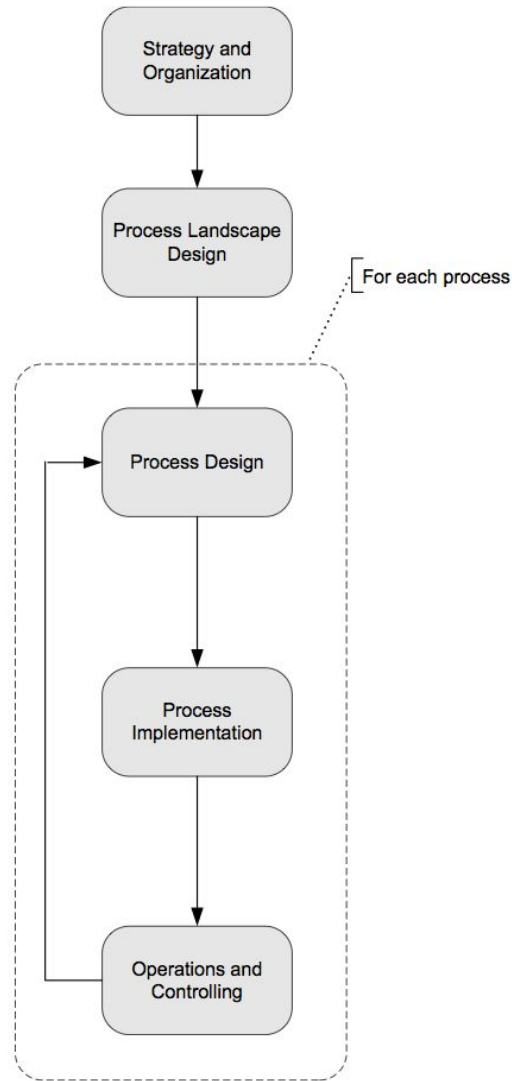
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**Fig. 8.1.** Supplier-customer relationships between companies



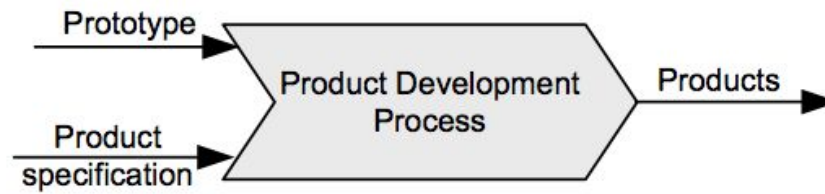
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**Fig. 8.2.** Supplier-customer relationships between processes, based on Fürermann and Dammasch (2008)

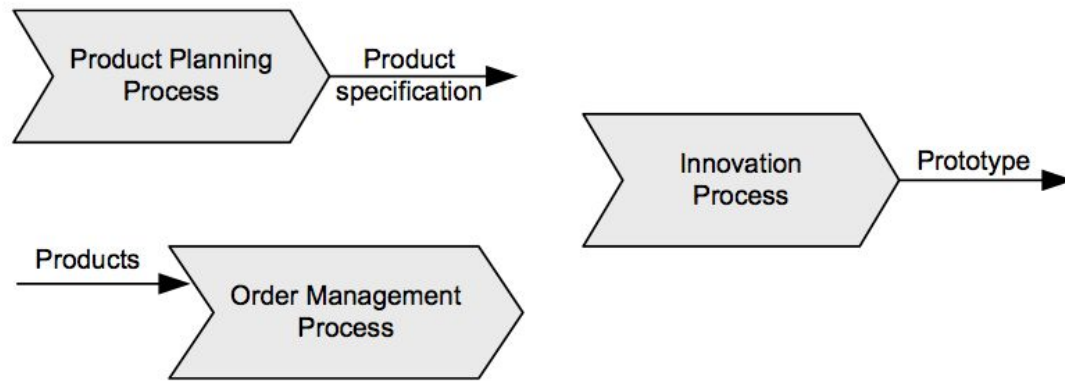


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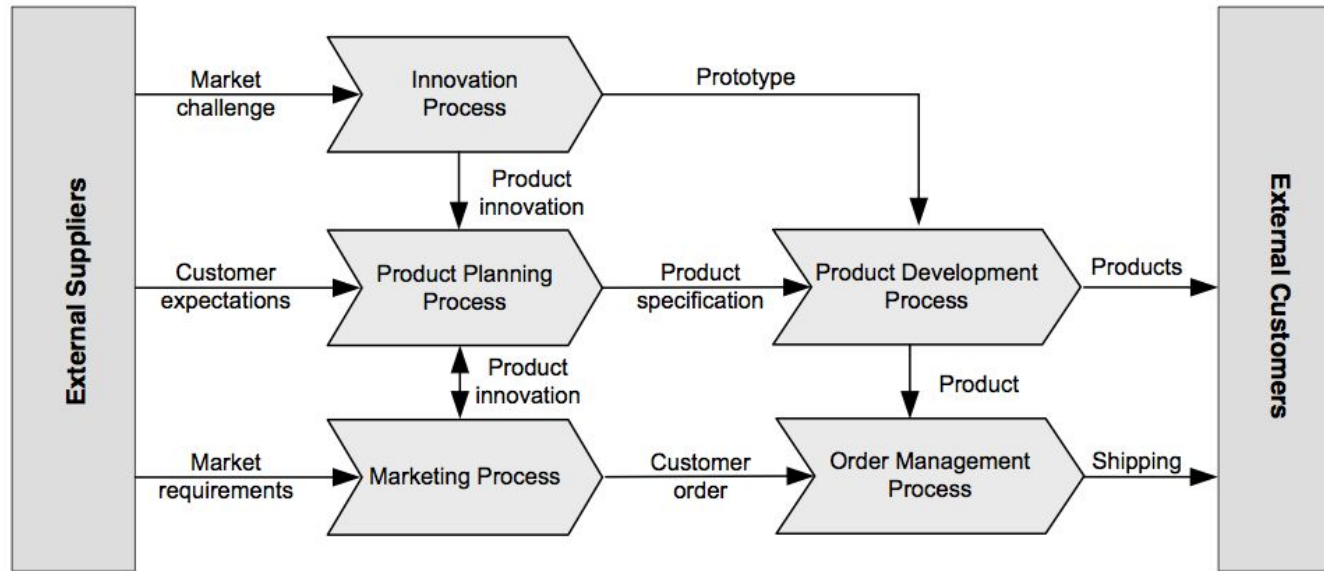
Fig. 8.3. Business process methodology



**Fig. 8.4.** Input and output results of Product Development Process

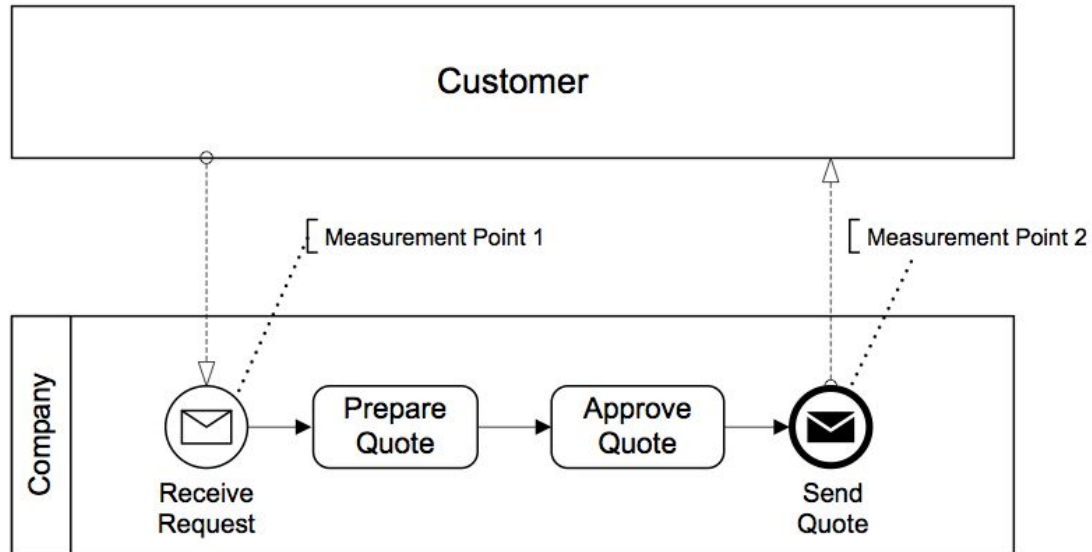


**Fig. 8.5.** Input and output results of other processes that are related to Product Development Process



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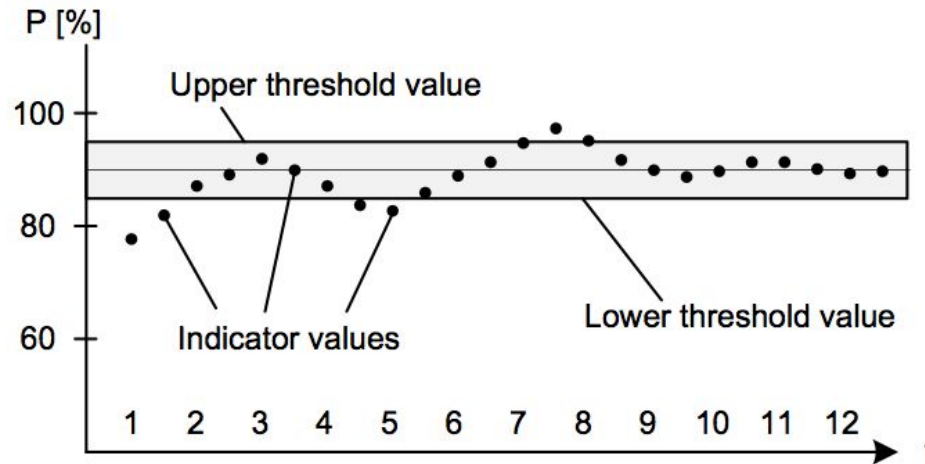
**Fig. 8.6.** Process landscape showing supplier-customer relationships between business processes



**Fig. 8.7.** Process diagram containing measurement points for key performance indicator *IssueQuoteTime*

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**Fig. 8.8.** Process performance diagram showing the percentage  $P$  of process instances that have completed within the desired time