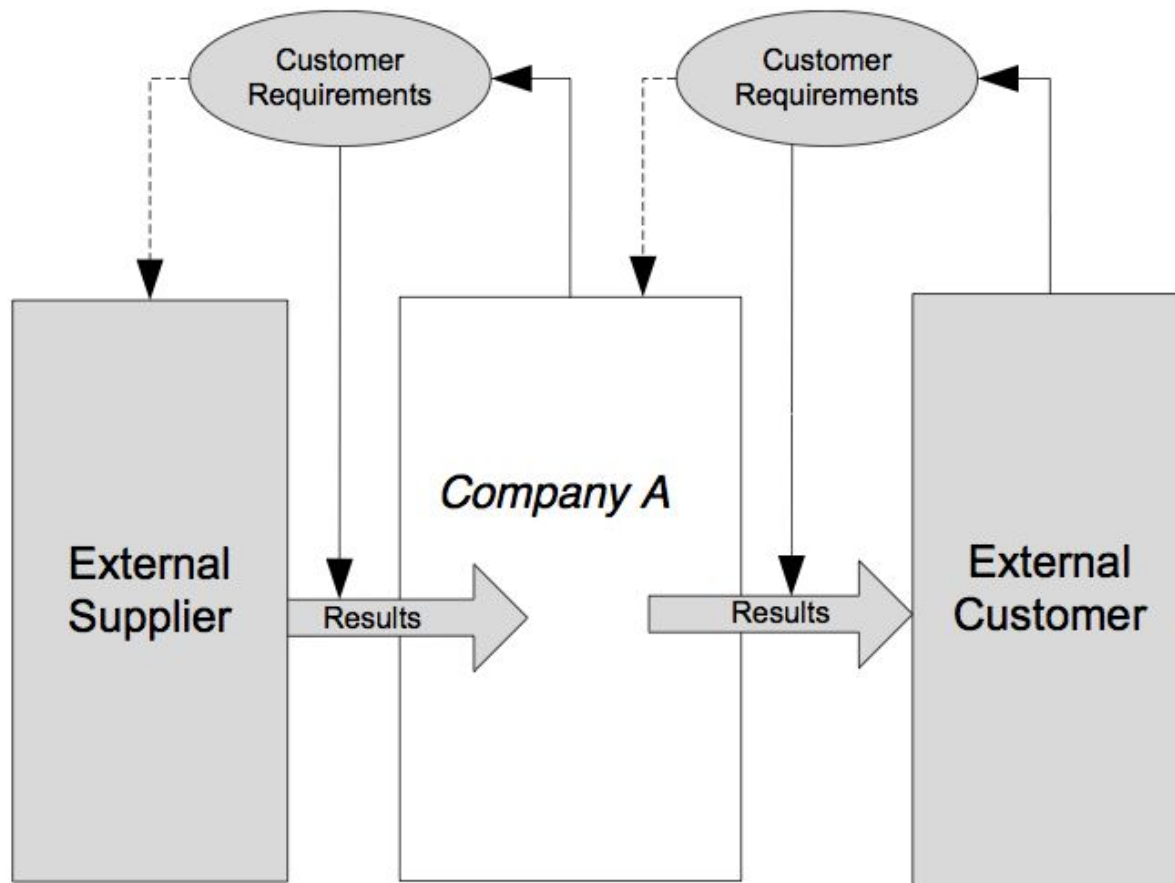


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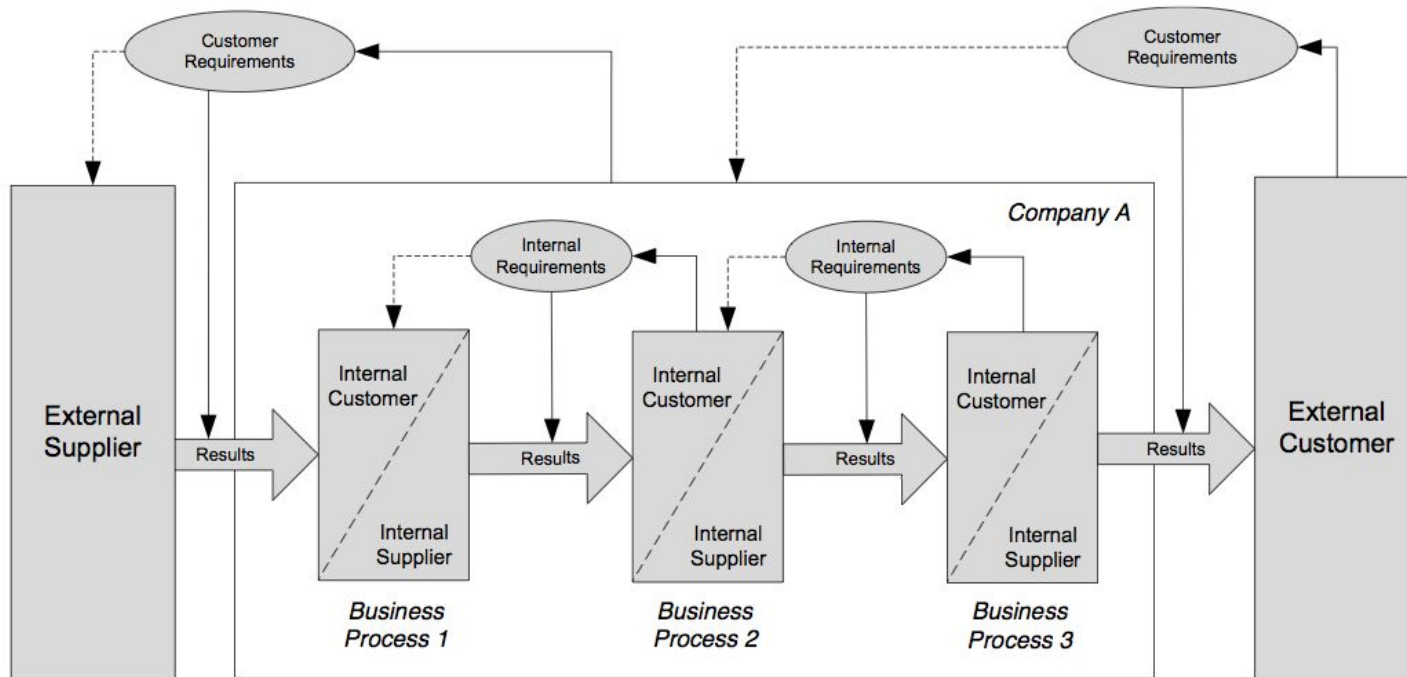
Figures of Chapter 8

Mathias Weske



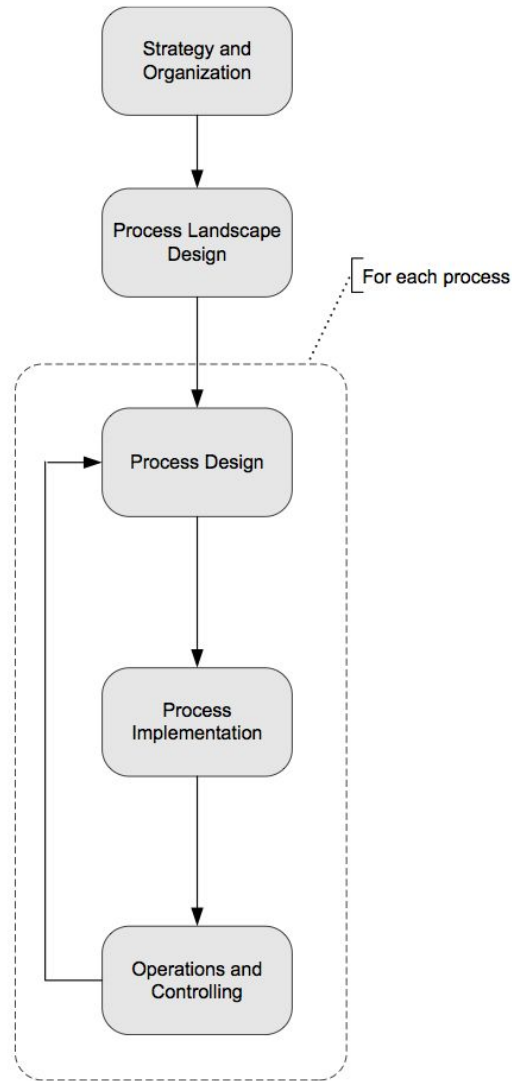
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Fig. 8.1. Supplier-customer relationships between companies



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Fig. 8.2. Supplier-customer relationships between processes, based on Fürermann and Dammasch (2008)



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Fig. 8.3. Business process methodology

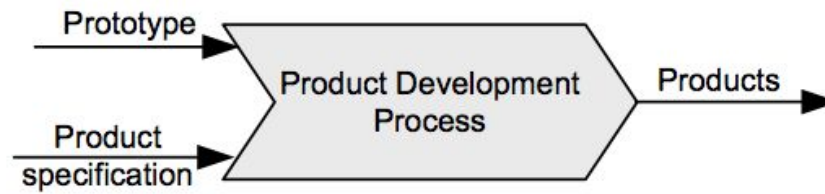


Fig. 8.4. Input and output results of Product Development Process

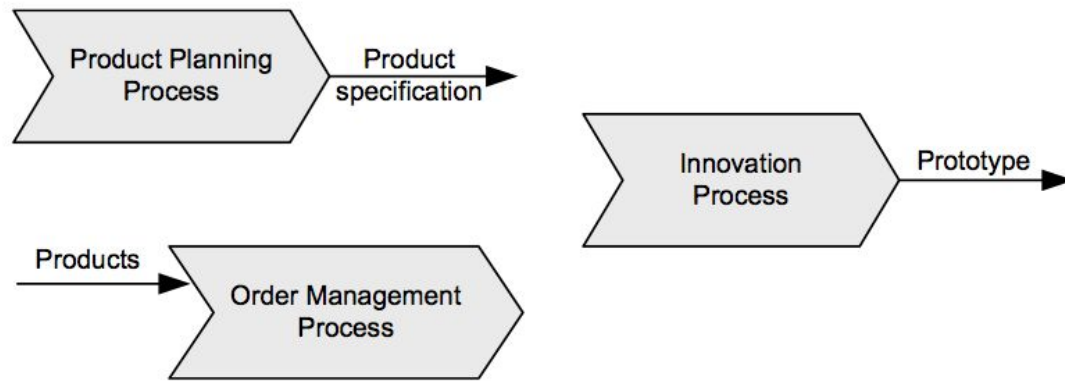
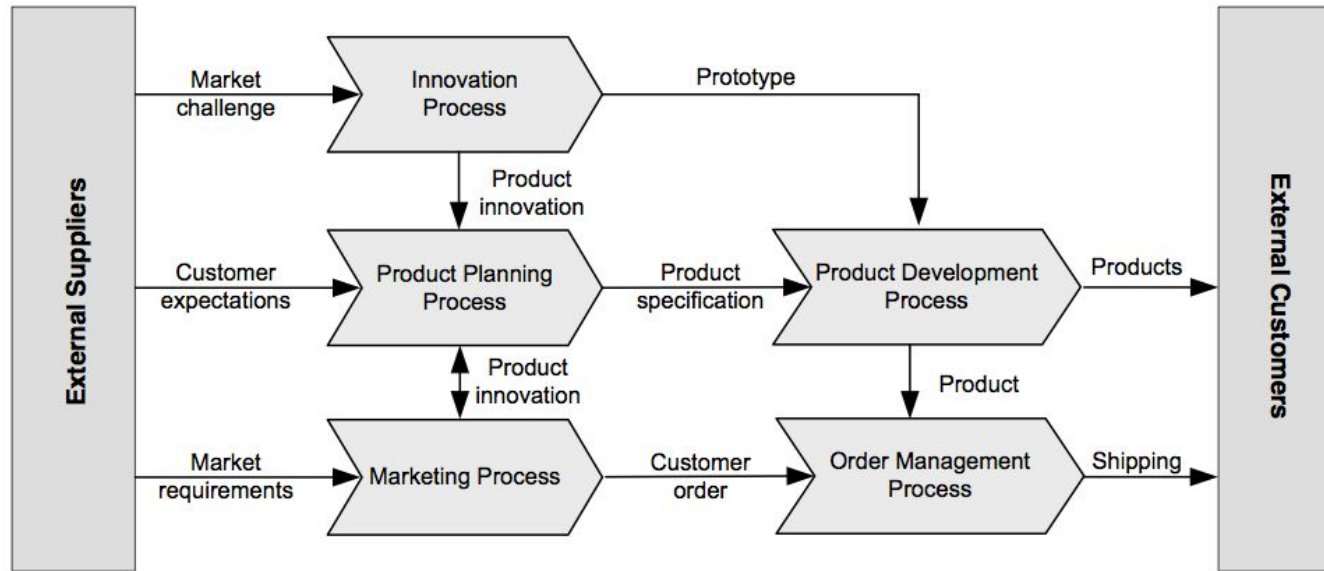


Fig. 8.5. Input and output results of other processes that are related to Product Development Process



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Fig. 8.6. Process landscape showing supplier-customer relationships between business processes

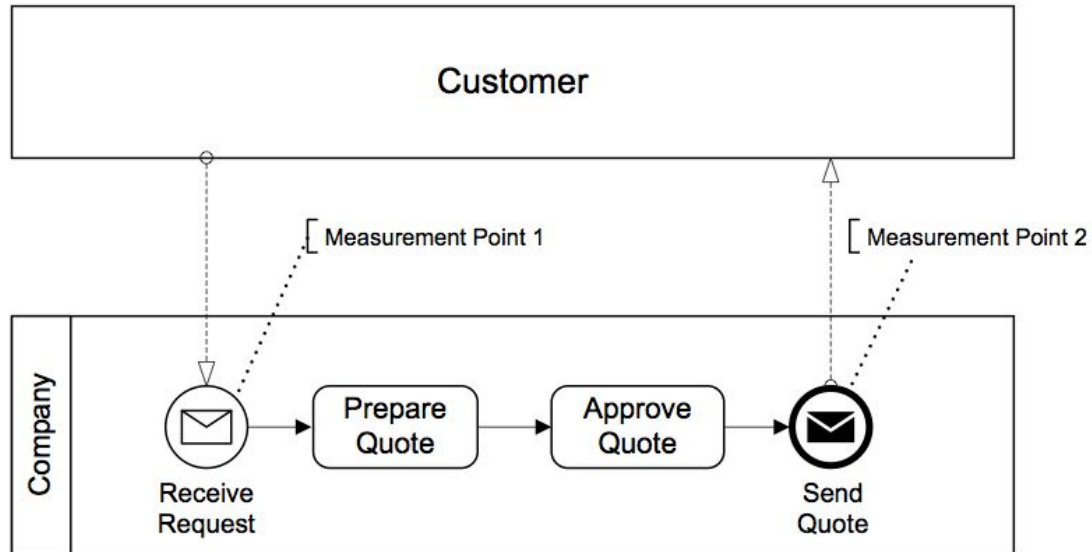


Fig. 8.7. Process diagram containing measurement points for key performance indicator *IssueQuoteTime*

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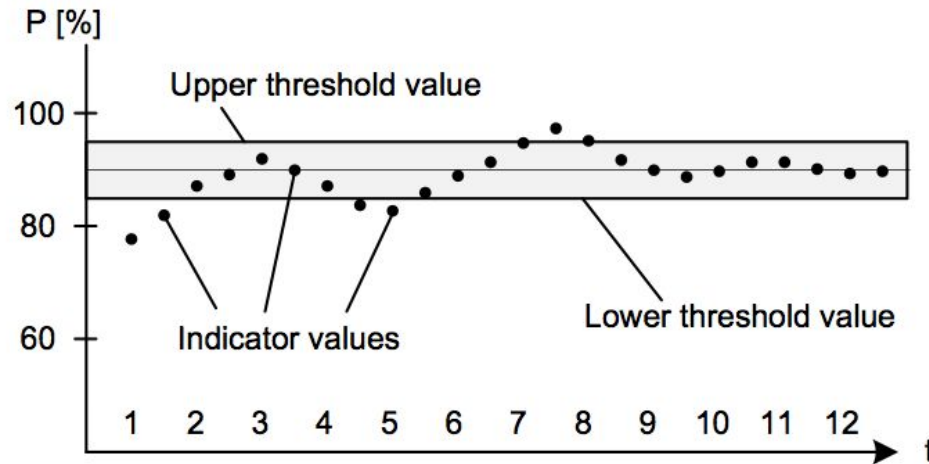


Fig. 8.8. Process performance diagram showing the percentage P of process instances that have completed within the desired time