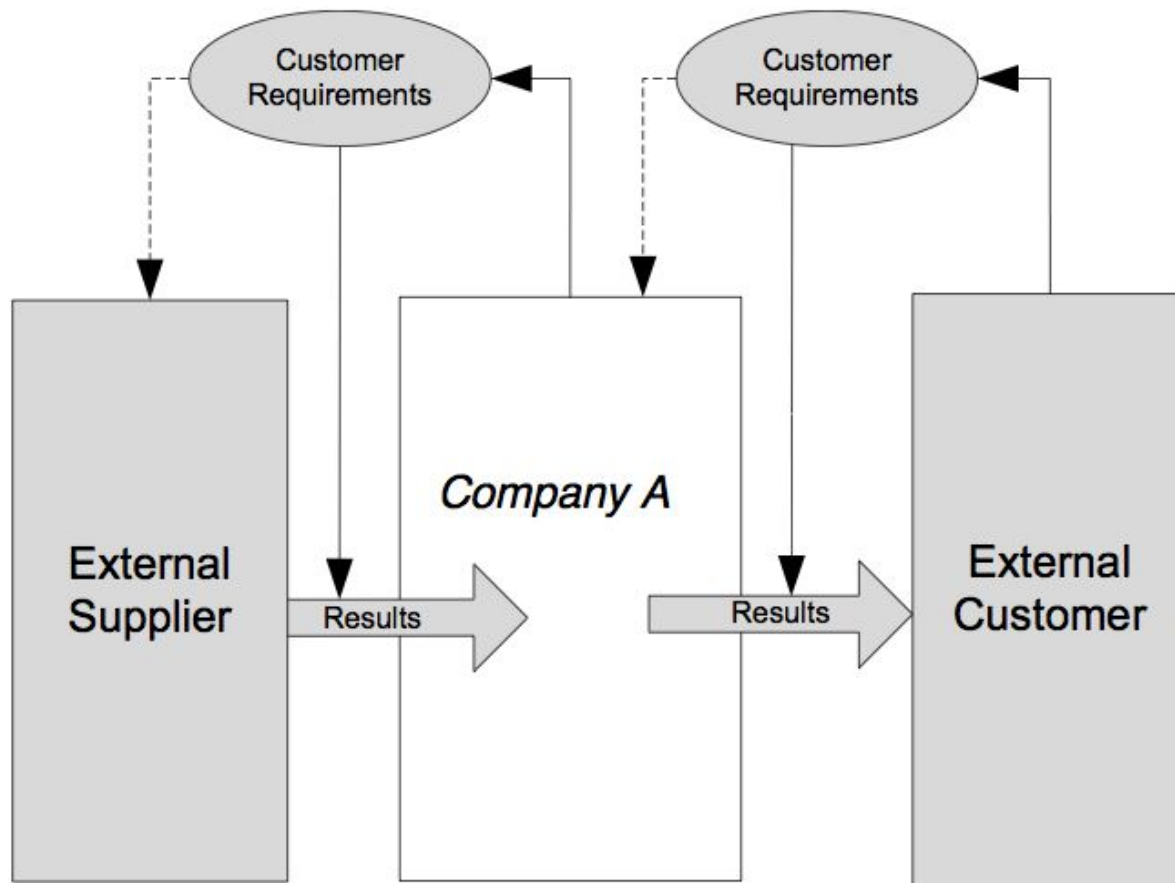# Business Process Management: Concepts, Languages, Architectures

Second Edition

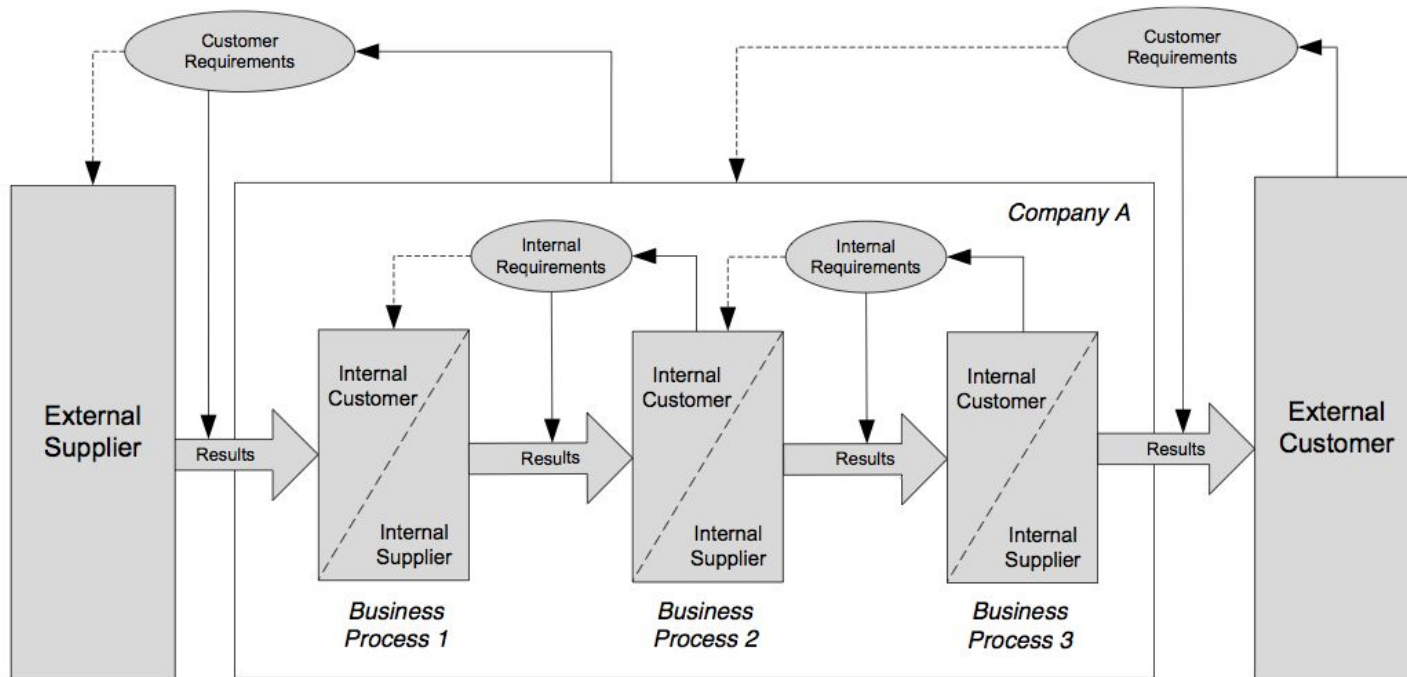## Figures of Chapter 8

Mathias Weske

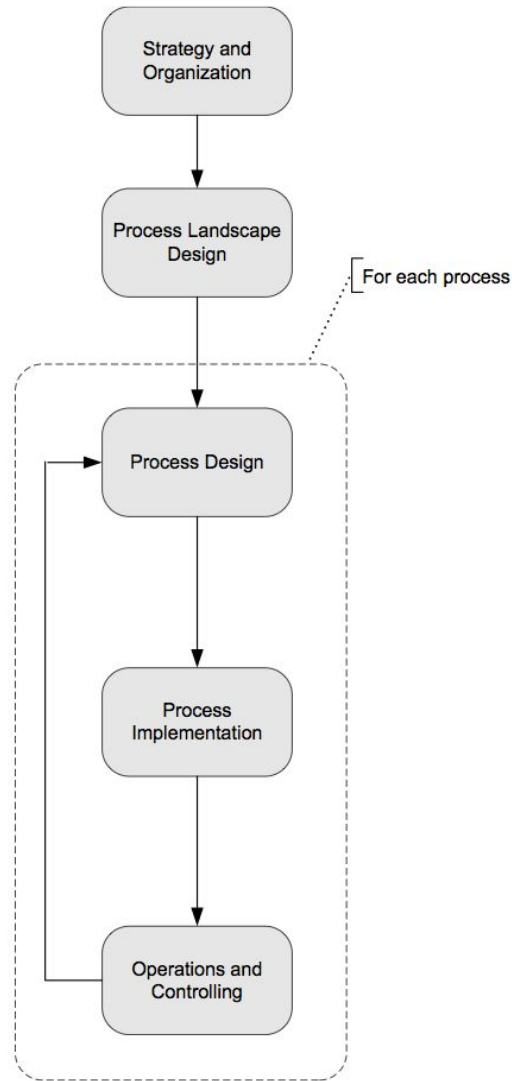**Fig. 8.1.** Supplier-customer relationships between companies

Fig. 8.2. Supplier-customer relationships between processes, based on Füermann and Dammasch (2008)

Fig. 8.3. Business process methodology
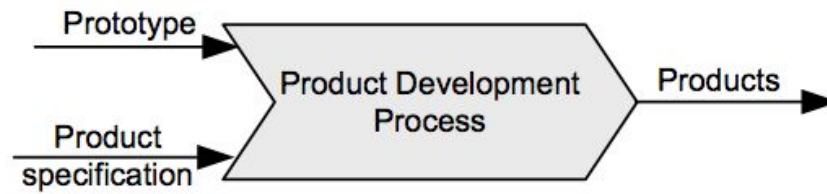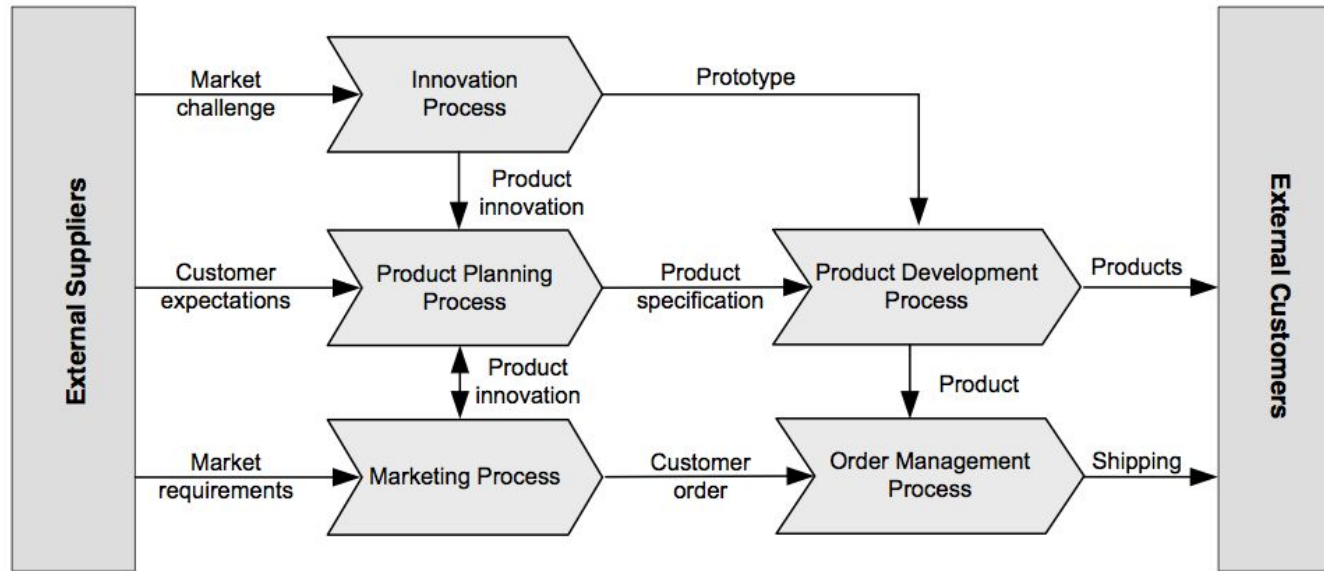
Fig. 8.4. Input and output results of Product Development Process
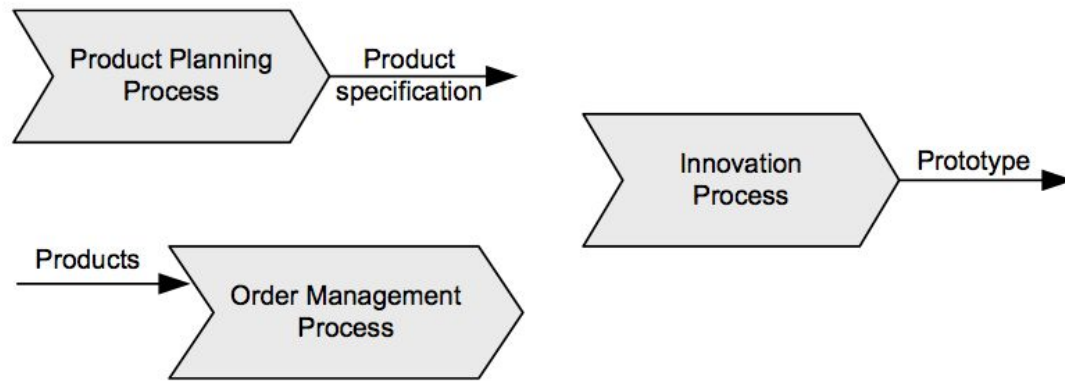
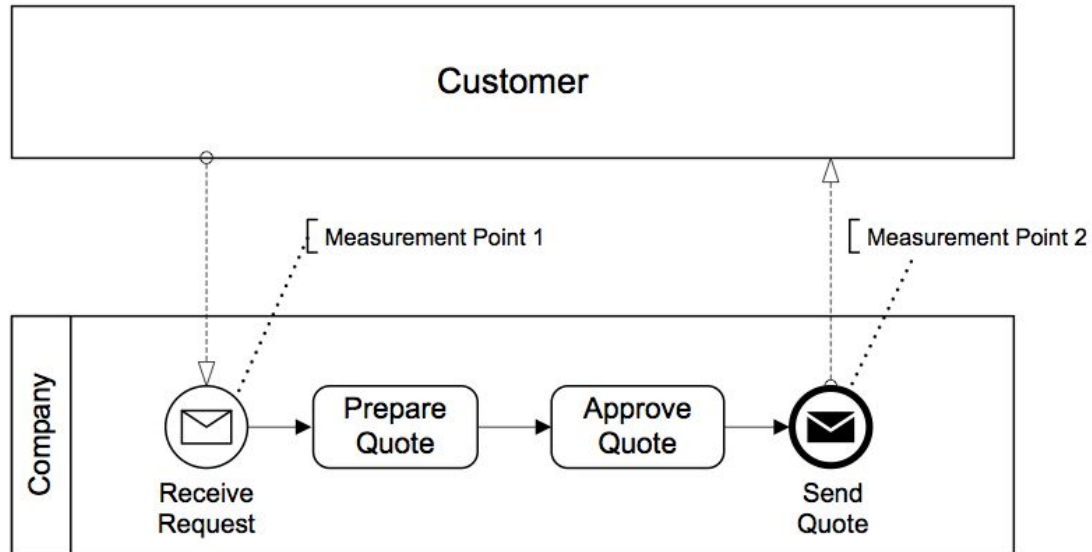**Fig. 8.5.** Input and output results of other processes that are related to Product Development Process
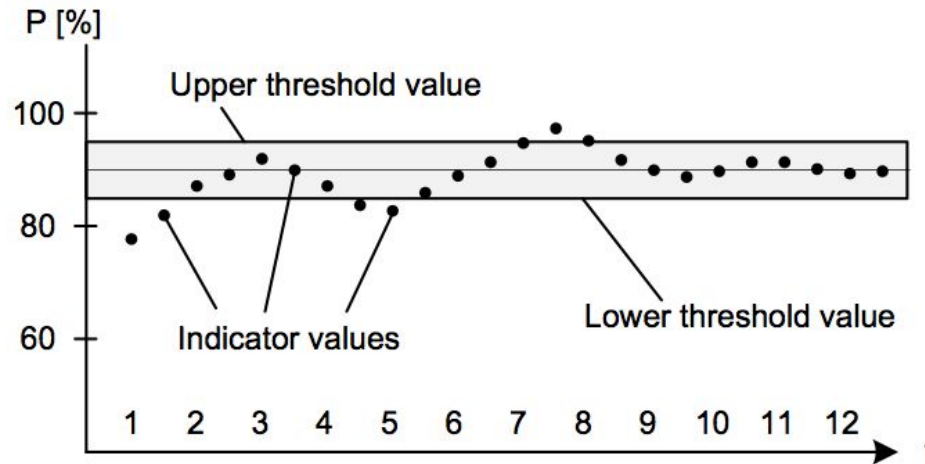
Fig. 8.6. Process landscape showing supplier-customer relationships between business processes

Fig. 8.7. Process diagram containing measurement points for key performance indicator *IssueQuoteTime*

Fig. 8.8. Process performance diagram showing the percentage P of process instances that have completed within the desired time