

# Shops and shopping



# DISCUSSION

- ▶ What's the most expensive thing that you've ever bought?
- ▶ Is there anything you would really like to buy if you had enough money?
- ▶ How important is money to you?

# WHAT KIND OF SHOPPER ARE YOU?



Laser B1  
SB  
p.142-143

# ADDICTED TO SHOPPING



Laser B1  
WB  
p.102-103

# DISCUSSION

**Useful phrases**

I really like going shopping with ... because ...

No, I don't. I suppose it's because ...

Yes, I do. It's a good idea because ...

That's a good question. I think that ...

I would rather get presents/money because ...

I prefer to save/spend money because ...

- ▶ Do you like going shopping on your own, with friends or with your family?
- ▶ Do you ever buy second-hand clothes? Why? Why not?
- ▶ Would you rather pay for smth in cash or with a credit card?
- ▶ Would you prefer to get money rather than presents for Christmas?
- ▶ Which do you think is better: ordering things from a catalogue or buying them from a shop?
- ▶ Would you be happy to buy smth over the internet?
- ▶ Which do you prefer: saving money or spending money?

# KNOW YOUR RIGHTS!



# HOW TO COMPLAIN & GET RESULTS!



Basic  
Vocabulary  
p.90

# A LETTER OF COMPLAINT

- I. A formal greeting (Dear Sir or Madam, ..)
- II. An introduction with the opening remarks and the reason for writing
- III. Main body paragraph
- IV. Conclusion
- V. Formal ending (Yours faithfully)

Starlight  
SB p-s 40-41  
WB p.25





# A LETTER OF COMPLAINT

- ▶ Formal expressions, advanced vocabulary and longer sentences
- ▶ Formal linking words
- ▶ Full verb forms
- ▶ Use of the passive

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