

## Getting Started

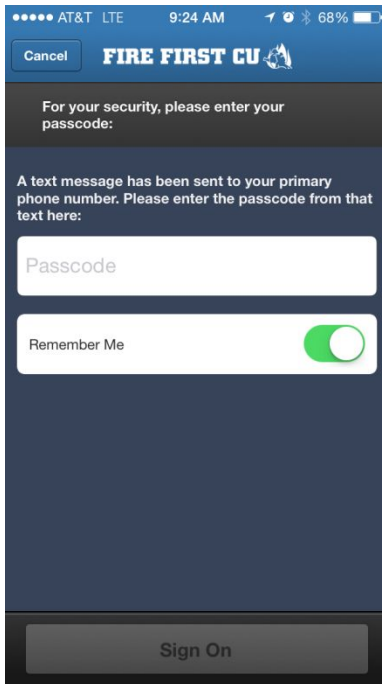
Download the FireFirstCU app from the Android and Apple App Store.

A screenshot of a mobile app login screen for Fire First CU. The status bar at the top shows AT&T LTE, 9:23 AM, and 68% battery. The app header is dark blue with a menu icon and the text "FIRE FIRST CU" and a fire logo. Below the header, a dark blue box contains the text "Enter your user ID and password to sign on to Firefighters First CU Mobile." Below this is a white login form with two text input fields labeled "User ID" and "Password". Under the "Password" field is a toggle switch labeled "Save my User ID". At the bottom of the screen is a dark grey button labeled "Continue".

## Logging In

Enter your UserID and Password, from FOL Online banking

If this is your first time logging in, you will be sent a passcode to your phone, to help verify identity.



## One Time Passcode

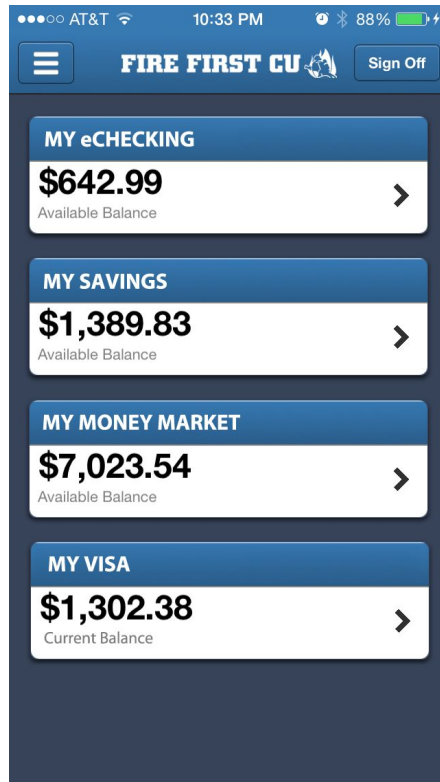
Once you have received your one time passcode, you will enter the passcode into the space provided on your phone.

To complete this process, you will also be asked whether you are logging on from a private or public

The screenshot shows a mobile app interface for Fire First CU. At the top, the status bar displays 'AT&T LTE', '9:25 AM', and '67%' battery. The app header is blue with a 'Cancel' button on the left and the 'FIRE FIRST CU' logo on the right. Below the header, a text prompt reads: 'Enter your phone number to enroll in Firefighters First CU Mobile. If this device is not a phone, enter your home phone number.' A white text input field with the placeholder 'Phone Number' is centered below the text. At the bottom of the screen is a dark grey 'Enroll' button.

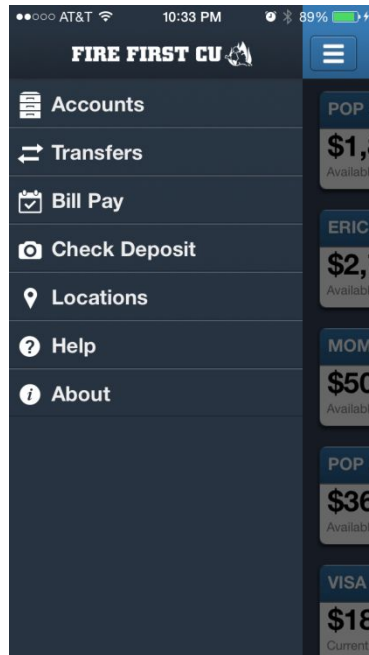
## Register your number

You will need to enroll your mobile phone by entering your phone number.



## Overview

The "My Account" home screen of Online Banking provides a visual overview of your accounts and balances.



## Getting Familiar with Mobile Banking

At the top left side of your screen there are 3 white bars. By clicking on those, you will see a summary of all activities you are able to complete in the Mobile App:

Accounts (overview)

Transfers

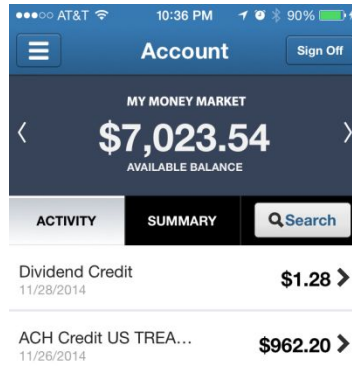
Bill Pay

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## Accounts

In the **Accounts** panel, click on any of your account titles to get a detailed view of that accounts. View detailed activity, a summary with current balance or search for a specific item.

AT&T 10:34 PM 89%

Transfers Sign Off

TRANSFER

After business hours, transfer request will be for next day.

Transfer From >

Transfer To >

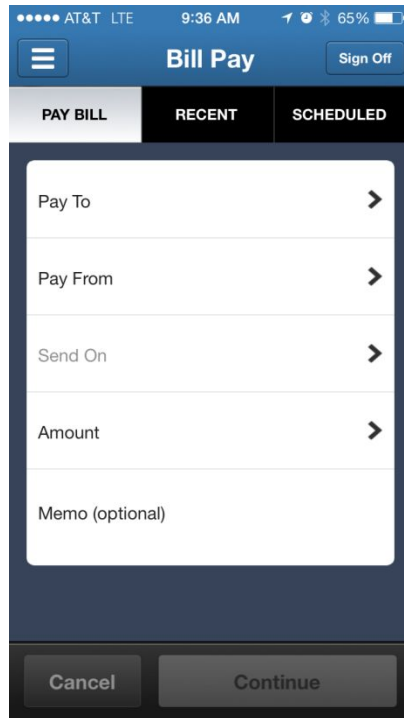
Amount >

Cancel Continue

## Transfer

Select Transfer to transfer money between accounts.

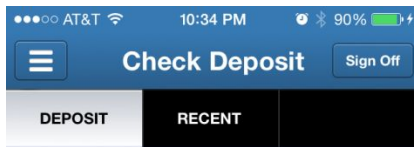




## Bill Pay

In order to Pay Bills from the Mobile App, you must first set it up in FIRE Online banking.

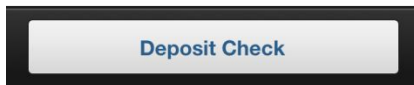
Once you've setup Bill Pay, you'll be able to choose a list of your payees. To add a new payee, please login to FIRE Online banking from your personal computer.



### Depositing Checks is Easy

Place your check on a flat surface with a dark background and good lighting.

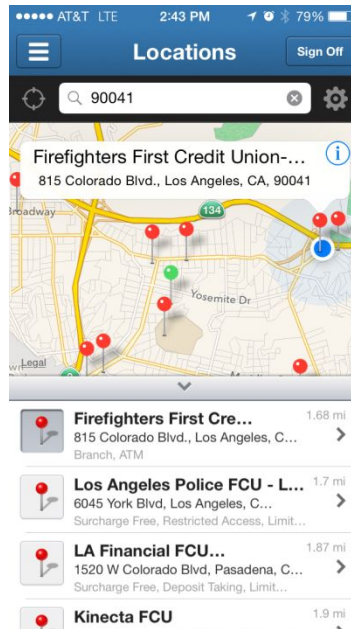
Tap the **Deposit Check** button to get started.



## Check Deposit

It is easy to deposit a check from your phone.

1. Place your check on a flat surface and select deposit Check from the screen to get started.
2. You will first take a picture of the front of the check, and then the back – be sure to sign the back prior to taking a picture of it.
3. Enter the amount, select which account to deposit it in and enter an email address for the receipt to be sent to



## Locations

You can easily find a CO-OP Branch or Network ATM using this app.  
Allow access for your current location

You can either enter an address or a zip code...or tap on the target button for your current location